

## **SUMMARY OF TERMS AND CONDITIONS**

**Jan 2013**

### **PAYMENT TERMS**

Credit accounts are strictly net 30 days monthly account.

Minimum order value **£25.00 net** excluding carriage.

### **CARRIAGE AND PACKING CHARGES**

Carriage and packing charges at cost. Please check charges when placing order.

### **NEXT DAY DELIVERY**

Available at extra cost.

### **PRICES**

Prices ruling at date of despatch will apply. All prices shown are exclusive of Value Added Tax.

### **SHORTAGES AND DAMAGE IN TRANSIT**

Damage in transit should be advised in writing to both Aqua-Solv Solutions Ltd and our carriers, within 48 hours of receipt. No claim will be accepted unless written advice is received. **A Claim for damage will not be considered if the consignment note is signed stating that the goods were received in good condition or unchecked.**

### **NON DELIVERY**

Aqua-Solv Solutions Ltd should be advised of non delivery of goods in writing within 5 days of our invoice date.

### **BACK ORDERS**

We operate a back order system and unless otherwise instructed at time of placement, out of stock items will be back ordered.

### **RETURNS**

A handling charge of 20% will be made on authorised returned items unless incorrectly supplied. Some consumable items cannot be returned, details are available on request. All returns must be authorised by Aqua-Solv **BEFORE** return and be clearly marked with the authorisation number. All returns must be returned carriage paid.

### **GOODS ON APPROVAL**

We do not supply goods on approval or on a sale or return basis.

### **RETENTION OF TITLE**

Goods are sold under retention of title terms.

The ownership of the goods will not pass to the customer until full payment of the purchase price is received, however the risk shall pass to the purchaser.

### **GUARANTEE**

All products are covered by a 12 months guarantee, or a greater period if stated in our literature, against defective materials or workmanship. No responsibility will be accepted for any item which has altered from the manufacturers original specification. All equipment must have been correctly installed and maintained in accordance with the manufacturers service recommendations.

No consequential loss or damage will be accepted by Aqua-Solv Solutions Ltd.

This guarantee does not affect the statutory rights of the customer and it is in addition to any rights already in practice.

If any product appears to be faulty during the guarantee period, contact the Service department by telephone in the first instance for advice and authorisation for return if necessary. Should the equipment require to be returned to our service centre or authorised repairer it should be returned carriage paid, for repair or replacement at our discretion. Proof of purchase will be required.

Aqua-Solv Solutions Ltd  
5 Malt Kiln Road,  
Plumley, Knutsford,  
Cheshire.  
WA16 0TS

Tel No: 01565-740600 Fax No: 08445-796676

Registered in England No: 6859436